**Enciva Fully Managed Servers**

While you have the benefits of root access and administrator privileges, the service is fully managed so please do not hesitate to ask us to perform any tasks you require.

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Tutorials and Manuals   
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Please also see our video tutorials for WHM and cPanel at <http://www.enciva.com/tutorials.>  
The user manual is here: <http://ngasi.com/ngasihelp/ngasiuserguide/index.html>  
The admin guide is here: <http://ngasi.com/ngasihelp/ngasiadminguide/index.html>

Support  
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For any support needs, please open a ticket.  
  
Please include any necessary information to provide you with faster service, such as root password, domain names, and a description of the problem / or assistance needed. This will speed up the support time by allowing our administrators to immediately begin diagnosing the problem.  
  
The manual for cPanel can be found here: <http://www.cpanel.net/docs/cp/>  
For documentation on using WHM please see the following link: <http://www.cpanel.net/docs/whm/index.html>

Server Details  
=============================  
JBoss-Oracle 3  
Main IP: 76.72.161.74  
Root pass: T!ukuP\*crUba  
IP address allocation:  
76.72.161.76  
76.72.161.77  
76.72.161.78  
ServerName: prod1.ynshosting.net

WHM Access  
=============================  
<http://76.72.161.74:2086>  
Username: root  
Password: T!ukuP\*crUba

NGASI Control Panel  
=============================  
User name: admin  
Password: Trony1417  
<http://76.72.161.74:8666>

Custom DNS Server Addresses  
=============================  
The custom DNS addresses you should set for your domain to use are:  
Primary DNS: ns61.ynshosting.net  
Secondary DNS: ns62.ynshosting.net  
  
You will have to login to your registrar and find the area where you can specify both of your custom name server addresses.  
  
After adding these custom nameservers to your domain registrar control panel, it will take 24 to 48 hours for your domain to delegate authority to your DNS server. Once this has taken effect, your DNS server has control over the DNS records for the domains which use your custom name server addresses.  
  
SSH Access Information  
=============================  
Main IP Address: 76.72.161.74  
Server Name: prod1.ynshosting.net  
Root Password: T!ukuP\*crUba

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If you need to move accounts to the server use: Transfers Copy an account from another server with account password  
  
<http://76.72.161.74:2086/scripts2/norootcopy>  
  
Note the other server must use cpanel to move it.  
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